

JOB DESCRIPTION



JOB TITLE: COMMERCIAL SERVICE INSTALLER

LOCATION: DESIGNATED SUPERVISOR

JOB SUMMARY:

- Perform commercial Installations for customers around MN as assigned. Provide back-up roll to the Region's residential installation teams.

ESSENTIAL FUNCTIONS OF THE POSITION:

- Travel overnight and to work various hours on an as needed basis
- Perform construction coordination functions with customer and areas assigned.
- Perform and attend meetings with employees and customers.
- Control inventory.
- Interact & communicate with co-workers & customers in a clear and professional manor
- Follow instructions
- Work with immediate Lead.
- Perform all duties with minimal supervision
- Demonstrate proficient use of all safety gear
- Recognize, practice & enforce safety rules & procedures
- Keep assigned vehicle in a neat, stocked and organized manor
- Perform vehicle inspections.
- Accurately use and demonstrate proficient use of FSM, VOM, & Cable Locator
- Understand HSD operations
- Read & understand System Design Maps & techniques
- Draw legible construction documents
- Estimate Installation projects accurately.
- Create interior routing diagrams for commercial services
- Understand building structure's
- Compile BOM's for projects
- Complete all assigned paperwork in an efficient & timely manor
- Perform customer drop installation from tap to customer equipment in single and multi-family dwellings including pre-wired units; perform installations within electrical codes and local ordinances as needed.
- Perform residential installation services as assigned.
- Complete all reports as required.
- Perform other duties as assigned.

QUALIFICATIONS:

- Ability to use cable installation and hand tools.
- Ability to work from high places such as poles and roofs.
- Knowledge of cable television products and services.
- Ability to work independently and prioritize effectively.
- Ability to communicate in clear and concise manor.
- Ability to travel.
- Ability to communicate with customers and co-workers in a clear and professional manner.

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EDUCATION:

- High School diploma or equivalent.

RELATED WORK EXPERIENCE:

- Installations

CERTIFICATIONS AND/OR LICENSES:

- Valid driver's license with satisfactory driving record
- Jones/NCTI VoIP Course
- Jones/NCTI SMB Course

WORKING CONDITIONS:

- Climb poles with proper equipment and ability to use ladders or bucket trucks.
- Lift and carry up to 80 pounds.
- Work while standing 65-85% of the time.
- Work near power lines and electricity.
- Drive company vehicle in performance of duties in a safe manner.
- Work and travel in inclement weather.
- Vision ability: close vision, peripheral vision, and ability to adjust to focus.
- Manipulate connectors, fasteners, wires and use hand tools.
- Office Computer related activities.
- Overnight travel a must.