

JOB DESCRIPTION



JOB TITLE: RESIDENTIAL INSTALLER

POSITION REPORTS TO: INSTALLATION SUPERVISOR

JOB SUMMARY:

- Under limited supervision, perform cable television installations as assigned, for residential and commercial accounts.

ESSENTIAL FUNCTIONS OF THE POSITION:

- Perform customer drop installations complete from tap to antenna terminals on customer equipment in single and multi-family dwellings including pre-wired units; perform installations within electrical codes and local ordinances
- Perform new connects, reconnects, pre-wires, additional outlets, change of service, install and remove converters and all cable related services as required by customer
- Clean, maintain and stock assigned vehicle and equipment
- Complete in a timely manner, paperwork required with each work order
- Review picture quality for acceptability immediately after installation of cable service
- Educate customer on channel line up and use of converter and services; inform customer of additional services they may not have subscribed to and the value of that service
- Perform CATV modem installations
- Perform other duties as assigned by supervisor

QUALIFICATIONS:

- Ability to use basic cable installation and hand tools
- Ability to work from high places such as poles and roofs
- Knowledge of cable television products and services
- Ability to communicate with customers in a clear and professional manner
- Ability to work independently and prioritize effectively

EDUCATION:

- High School diploma or equivalent

RELATED WORK EXPERIENCE:

- Entry level position

CERTIFICATIONS AND/OR LICENSES:

- Valid driver's license with satisfactory driving record

WORKING CONDITIONS:

- Climb poles with proper equipment and ability to use ladders or bucket trucks
- Lift and carry up to 80 pounds
- Work while standing 65 – 85% of the time
- Work near power lines and electricity
- Drive company vehicle in performance of duties in a safe manner
- Work and travel in inclement weather
- Vision ability: close vision, peripheral vision, and ability to adjust to focus
- Manipulate connectors, fasteners, wire and use hand tools
- May require traveling over the road at any time to accommodate job responsibilities